



LATICRETE System Warranty

LATICRETE offers the **best warranties** IN THE INDUSTRY



With a LATICRETE® System Warranty you can enjoy peace of mind with high-quality, world renowned LATICRETE products. When selecting the installation system for your project, consider the value and peace of mind that a LATICRETE warranty can bring. LATICRETE provides comprehensive warranties covering commercial, residential, and industrial projects around the world. However, our best guarantee is over 60 years of experience with industrial, commercial and residential installations in every imaginable climate. LATICRETE Australia warrants that LATICRETE products will be free from manufacturing defects and will not break down or deteriorate when installed in accordance with LATICRETE written specification and guidelines. Our warranty for a defect or failure of a system under this system warranty is limited to the cost of replacing the specific portion of the System that has been proven to be defective, including the cost of the System, finishing materials and labour. Proof of purchase will be required. Warranties are not transferable or assignable. This warranty does not cover any defects caused by an accident, misuse, abuse, improper installation, lack of reasonable care, unauthorised modification, tampering or attempt to repair by a person not authorised by the original applicator; or any product that has been used for a purpose, other than its intended use. For these limited warranties to apply, the applications that comprise the installation must be performed with the products listed in the particular document for each application (refer to the charts on this page).

For Consumers as defined by the Australian Consumer Law (ACL), the benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

LATICRETE 15 Year System Warranty		LATICRETE 25 Year System Warranty		LATICRETE Lifetime Residential System Warranty	
APPLICATION	PRODUCTS	APPLICATION	PRODUCTS	APPLICATION	PRODUCTS
Underlayment	86 LATILEVEL™ Multi Prime	Underlayment	LEVELEX Multi Prime	Underlayment	LEVELEX Multi Prime
Moisture Shield	LATAPOXY® Moisture Shield	Moisture Shield	LATAPOXY Moisture Shield	Moisture Shield	LATAPOXY Moisture Shield
Waterproofing/ Anti-Fracture	HYDRO BAN® Waterproof Membrane HYDRO BAN Fillet & Sealant	Waterproofing/ Anti-Fracture	HYDRO BAN Waterproof Membrane HYDRO BAN Fillet & Sealant	Waterproofing/ Anti-Fracture	HYDRO BAN Waterproof Membrane HYDRO BAN Fillet & Sealant
Sound Control/ Anti-Fracture	125 Sound & Crack Adhesive LATICRETE Sound Control Mat	Sound Control/ Anti-Fracture	125 Sound & Crack Adhesive LATICRETE Sound Control Mat	Sound Control/ Anti-Fracture	125 Sound & Crack Adhesive LATICRETE Sound Control Mat
Uncoupling Membrane	STRATA_MAT™	Uncoupling Membrane	STRATA_MAT	Uncoupling Membrane	STRATA_MAT
Thick Bed Method	3701 Fortified Mortar Bed 3701 Mortar Admix mixed with ▪ 226 Thick Bed Mortar	Thick Bed Method	3701 Fortified Mortar Bed 3701 Mortar Admix mixed with ▪ 226 Thick Bed Mortar	Thick Bed Mortar	3701 Fortified Mortar Bed 3701 Mortar Admix mixed with ▪ 226 Thick Bed Mortar
Slurry Bond Coat	335 Premium Flexible Adhesive 254 Platinum Flexible Adhesive 3701 Mortar Admix mixed with ▪ 315 Super Floor & Wall Adhesive	Slurry Bond Coat	254 Platinum Flexible Adhesive 4237 Latex Additive mixed with ▪ 211 Crete Filler Powder 3701 Mortar Admix mixed with ▪ 211 Crete Filler Powder	Slurry Bond Coat	254 Platinum Flexible Adhesive 4237 Latex Additive mixed with ▪ 211 Crete Filler Powder 3701 Mortar Admix mixed with ▪ 315 Super Floor & Wall Adhesive
Thin Bed Method	335 Premium Flexible Adhesive 254 Platinum Flexible Adhesive LATAFLEX Gold Adhesive Ultra X8 Polymer Fortified Flexible Adhesive	Thin Bed Method	LATAPOXY 300 Adhesive 254 Platinum 4237 Latex Additive mixed with either of the following ▪ 211 Crete Filler Powder; or ▪ 315 Super Floor & Wall Adhesive 3701 Mortar Admix mixed with ▪ 315 Super Floor & Wall Adhesive	Thin Bed Method	LATAPOXY 300 Adhesive 254 Platinum 4237 Latex Additive mixed with either of the following ▪ 211 Crete Filler Powder; or ▪ 315 Super Floor & Wall Adhesive 3701 Mortar Admix mixed with ▪ 315 Super Floor & Wall Adhesive
Grouting	PERMACOLOR® Grout PERMACOLOR Select	Spot Bonding	LATAPOXY 310 Stone Adhesive - Standard and Rapid Grade	Grouting	PERMACOLOR Grout (façades only) PERMACOLOR Select (façades only) SPECTRALOCK PRO Premium Grout* LATAPOXY SP-100
		Grouting	PERMACOLOR Grout (façades only) PERMACOLOR Select (façades only) SPECTRALOCK® PRO Premium Grout* LATAPOXY SP-100		

*United States Invention Patent No.: 6881768 (and other Patents).

See au.laticrete.com for complete warranty information.
See separate warranties for swimming pools and water features.