LATICRETE Swimming Pool System Warranty

With a LATICRETE® System Warranty you can enjoy peace of mind with high-quality, world renowned LATICRETE products. When selecting the installation system for your project, consider the value and peace of mind that a LATICRETE warranty can bring.

LATICRETE provides comprehensive warranties covering commercial, residential, and industrial projects around the world. However, our best guarantee is over 60 years of experience with industrial, commercial and residential installations in every imaginable climate.

LATICRETE Australia warrants that LATICRETE products will be free from manufacturing defects and will not break down or deteriorate when installed in accordance with LATICRETE written specification and guidelines.

Our warranty for a defect or failure of a system under this system warranty is limited to the cost of replacing the specific portion of the System that has been proven to be defective, including the cost of the System, finishing materials and labour. Proof of purchase will be required. Warranties are not transferable or assignable.

This warranty does not cover any defects caused by an accident, misuse, abuse, improper installation, lack of reasonable care, unauthorised modification, tampering or attempt to repair by a person not authorised by the original applicator; or any product that has been used for purpose other than its intended use.

For these limited warranties to apply, the applications that comprise the installation must be performed with the products listed in the particular document for each application (refer to the charts on this page). LATICRETE Swimming Pool System Warranties are to be registered with LATICRETE at warranty@laticrete.com.au. It is a condition of this warranty that the date of tiling completion is provided prior to filling the pool and an accredited and trained LATICRETE epoxy grouter is used.

For consumers defined by the Australian Consumer Law, the benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.