LATICRETE offers the best warranties in the industry

Enjoy peace of mind with high quality, world-renowned LATICRETE Products.

Consider the extra value and peace of mind a LATICRETE Warranty can bring when selecting the installation system for your project.

LATICRETE provides comprehensive warranties for commercial, residential and industrial project worldwide. However, our best guarantee is our 60 Years of experience with these commercial, residential and industrial installation in every imaginable climate, in just about every country around the world.

LATICRETE Australia warrants that LATICRETE products will be free from manufacturing defects and will not break down or deteriorate when installed in accordance with LATICRETE written specification and guidelines. Efflorescence is a natural condition of Portland cement and is not a defective condition.

This warranty is not transferable or assignable. Keep invoices and receipts as proof of purchase. This warranty is limited to defects in our products. LATICRETE is not liable for any incidental damages or consequential damages including losses due to delays, incurred by the purchaser or any other party.

This warranty does not cover any defects caused by an accident, misuse, abuse, improper installation, lack of reasonable care, unauthorised modification, tampering or attempt to repair by a person not authorised by the original applicator; or any product that has been used for purpose other than its intended use. This warranty is limited to products supplied by LATICRETE Australia.

For these limited warranties to apply, the applications that comprise the installation must be performed with the products listed in the particular document for each application (refer to the charts on this page).

For Consumers as defined by the ACL, the benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.