



# LATICRETE System Warranty

## LATICRETE offers the best warranties IN THE INDUSTRY



With a LATICRETE® System Warranty you can enjoy peace of mind with high-quality, world renowned LATICRETE products. When selecting the installation system for your project, consider the value and peace of mind that a LATICRETE warranty can bring. LATICRETE provides comprehensive warranties covering commercial, residential, and industrial projects around the world. However, our best guarantee is over 60 years of experience with industrial, commercial and residential installations in every imaginable climate. LATICRETE Australia warrants that LATICRETE products will be free from manufacturing defects and will not break down or deteriorate when installed in accordance with LATICRETE written specification and guidelines. Our warranty for a defect or failure of a system under this system warranty is limited to the cost of replacing the specific portion of the System that has been proven to be defective, including the cost of the System, finishing materials and labour. Proof of purchase will be required. Warranties are not transferable or assignable. This warranty does not cover any defects caused by an accident, misuse, abuse, improper installation, lack of reasonable care, unauthorised modification, tampering or attempt to repair by a person not authorised by the original applicator; or any product that has been used for a purpose, other than its intended use. For these limited warranties to apply, the applications that comprise the installation must be performed with the products listed in the particular document for each application (refer to the charts on this page).

For Consumers as defined by the Australian Consumer Law (ACL), the benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

| LATICRETE 15 Year System Warranty       |   | LATICRETE 25 Year System Warranty       |  | LATICRETE Lifetime Residential System Warranty |  |
|---|---|---|--|--|--|
| APPLICATION                             | PRODUCTS  | APPLICATION                             | PRODUCTS   | APPLICATION                                    | PRODUCTS   |
| <b>Underlayment</b>                     | LEVEL<br>PRIMER   | <b>Underlayment</b>                     | LEVEL<br>PRIMER  | <b>Underlayment</b>                            | LEVEL<br>PRIMER  |
| <b>Primer</b>                           | PRIME-N-BOND™   | <b>Primer</b>                           | PRIME-N-BOND   | <b>Primer</b>                                  | PRIME-N-BOND   |
| <b>Moisture Shield</b>                  | LATAPOXY® Moisture Shield<br>HYDRO BAN® SLURRY  | <b>Moisture Shield</b>                  | LATAPOXY Moisture Shield<br>HYDRO BAN SLURRY   | <b>Moisture Shield</b>                         | LATAPOXY Moisture Shield<br>HYDRO BAN SLURRY   |
| <b>Waterproofing/<br/>Anti-Fracture</b> | HYDRO BAN Waterproof Membrane<br>HYDRO BAN Fillet & Sealant   | <b>Waterproofing/<br/>Anti-Fracture</b> | HYDRO BAN Waterproof Membrane<br>HYDRO BAN Fillet & Sealant  | <b>Waterproofing/<br/>Anti-Fracture</b>        | HYDRO BAN Waterproof Membrane<br>HYDRO BAN Fillet & Sealant  |
| <b>Sound Control/<br/>Anti-Fracture</b> | 125 TRI MAX™<br>LATICRETE Sound Control Mat   | <b>Sound Control/<br/>Anti-Fracture</b> | 125 TRI MAX<br>LATICRETE Sound Control Mat   | <b>Sound Control/<br/>Anti-Fracture</b>        | 125 TRI MAX<br>LATICRETE Sound Control Mat   |
| <b>Uncoupling<br/>Membrane</b>          | STRATA_MAT™   | <b>Uncoupling<br/>Membrane</b>          | STRATA_MAT   | <b>Uncoupling<br/>Membrane</b>                 | STRATA_MAT   |
| <b>Thick Bed Method</b>                 | 3701 Fortified Mortar Bed<br>3701 Mortar Admix mixed with<br>▪ 226 Thick Bed Mortar   | <b>Thick Bed Method</b>                 | 3701 Fortified Mortar Bed<br>3701 Mortar Admix mixed with<br>▪ 226 Thick Bed Mortar  | <b>Thick Bed Mortar</b>                        | 3701 Fortified Mortar Bed<br>3701 Mortar Admix mixed with<br>▪ 226 Thick Bed Mortar  |
| <b>Slurry Bond Coat</b>                 | 335 Adhesive<br>254 Adhesive<br>3701 Mortar Admix mixed with<br>▪ 315 Super Floor & Wall Adhesive                           | <b>Slurry Bond Coat</b>                 | 254 Adhesive<br>4237 Latex Additive mixed with<br>▪ 211<br>3701 Mortar Admix mixed with<br>▪ 315 Super Floor & Wall Adhesive   | <b>Slurry Bond Coat</b>                        | 254 Adhesive<br>4237 Latex Additive mixed with<br>▪ 211<br>3701 Mortar Admix mixed with<br>▪ 315 Super Floor & Wall Adhesive   |
| <b>Thin Bed Method</b>                  | 335 Adhesive<br>254 Adhesive<br>LATAFLEX Gold Adhesive<br>3701 Mortar Admix mixed with<br>▪ 315 Super Floor & Wall Adhesive | <b>Thin Bed Method</b>                  | LATAPOXY 300 Adhesive<br>254 Adhesive<br>4237 Latex Additive mixed with either of the following<br>▪ 211; or<br>▪ 315 Super Floor & Wall Adhesive<br>3701 Mortar Admix mixed with<br>▪ 315 Super Floor & Wall Adhesive | <b>Thin Bed Method</b>                         | LATAPOXY 300 Adhesive<br>254 Adhesive<br>4237 Latex Additive mixed with either of the following<br>▪ 211; or<br>▪ 315 Super Floor & Wall Adhesive<br>3701 Mortar Admix mixed with<br>▪ 315 Super Floor & Wall Adhesive |
| <b>Grouting</b>                         | PERMACOLOR® Grout<br>PERMACOLOR Select <sup>^</sup><br>PERMACOLOR NS  | <b>Grouting</b>                         | SPECTRALOCK® PRO Premium Grout*<br>LATAPOXY® SP-100 Grout<br>PERMACOLOR Grout (Facades only)<br>PERMACOLOR NS (Facades only)<br>PERMACOLOR Select <sup>^</sup> (Facades only)  | <b>Grouting</b>                                | SPECTRALOCK PRO Premium Grout*<br>LATAPOXY SP-100 Grout  |
| <b>Sealant</b>                          | LATASIL™ and 9118 Primer where required   | <b>Sealant</b>                          | LATASIL and 9118 Primer where required   | <b>Sealant</b>                                 | LATASIL and 9118 Primer where required   |

\*United States Invention Patent No.: 6881768 (and other Patents).

<sup>^</sup>United States Invention Patent No.: 6,784,229 (and other Patents).

See [www.laticrete.com.au](http://www.laticrete.com.au) for complete warranty information.

See separate warranties for swimming pools and water features.