25 Year System Warranty
(United States and Canada)

DS-025.0-0720

Global Proven Construction Solutions

APPLICATION  PRODUCTS
Underlayment  NXT® LEVEL PLUS
               SUPERCAP® SC500 Plus
Primer  NXT PRIMER
        SUPERCAP Primer Plus
        PRIME-N-BOND™
Floor Warning*  STRATA_HEAT™ Wire
                  STRATA_HEAT
                  STRATA_HEAT Thermal Packs
                  14-XLT with STRATA_HEAT Thermal Packs
Vapor Reduction  VAPOR BAN™ 
                 NVT Vapor Reduction Coating
Waterproofing/ Anti-Fracture  HYDRO BAN
                               925S Waterproofing Membrane
                               HYDRO BAN Cementitious Waterproofing Membrane
Exterior Veneer Waterproofing / Anti- Fracture Membrane  LATAPoxy® Waterproof Flashing Mortar
                               MVS® Air & Water Barrier
Waterproofing  HYDRO BAN Sheet Membrane
               LATAPoxy Waterproof Flashing Mortar
               HYDRO BAN Quick Cure
Shower System  HYDRO BAN Pre-Stoped Shower Pan (and applicable accessories)
               HYDRO BAN Linear Pre-Stoped Shower Pan (and applicable accessories)
               HYDRO BAN Shower & HYDRO BAN Shower Kits
               HYDRO BAN Linear Drain (and applicable accessories)
               HYDRO BAN Bonding Drain Flange (and applicable accessories)
               HYDRO BAN Board (and applicable accessories)
               4-XLT™
Sound Control/ Anti-Fracture  125 TRI MAX™
                               170.3 OR 170.5 Sound & Crack Isolation Mat
                               FRACTURE BAN™ 40 OR 90
                               FRACTURE BAN Primer
Floor & Deck  Place & Deck System
Uncoupling  STRATA MAT™
            STRATA_MAT XT
Thin Bed Method  3701 Fortied Mortar Bed
                 MVIS Premium Mortar Bed
                 MVIS Lite Wall Float
                 3701 Lite Mortar / 3701 Lite Mortar R
                 Quick Cure Mortar Bed
Slurry Bond Coat  257 TITANIUM™
                 254 Platinum
Thin Bed / Adhesive Method  257 TITANIUM
                               254 Platinum (regular or rapid version)
                               LATAPoxy 300 Adhesive OR BIOGREEN™ 500
                               Glass Tile Adhesive
                               LATICRETE®-SELECT-BOND™ (+ High Performance ANSI A118.15 Kit)
                               MVIS Hi-Bond Veneer Mortar (regular or rapid version)
                               MVIS Thin Brick Mortar
                               MVIS Lightweight Mortar
Large, Heavy Tile Method  MULTITAM® Lite
                          TRIB-LITE™
                          MVIS Veneer Mortar
Spot Bonding  LATAPoxy 310 Stone Adhesive - Standard and Rapid Grade
Ground / Pointing  SPECTRALOCK® PRO Premium Grout (non-industrial applications)
                   SPECTRALOCK PRO Grout (non-industrial applications)
                   SPECTRALOCK 1 Pre-Mixed Grout
                   PERMACOLOR® Grout
                   PERMACOLOR Select
                   MVIS Premium Pointing Mortar
                   MVIS Pointing Mortar
Sealant  LATASEM™
        LATASEM 9118 Primer

† Use of suitable flexible sealant is required per Tile Council of North America Detail EJ171 for use in expansion joints, coves, corners, changes in plane or wherever tile or stone abuts dissimilar materials or restraining surfaces.
Δ 4-XLT for use to install HYDRO BAN® Pre-Stoped Shower Pans to substrate only.
Λ Floor Warning Thermostat and STRATA_HEAT™ Thermostat sold by LATICRETE International, Inc., warrants parts and materials for one (1) year from the date of purchase. The warranty for the Floor Warming Thermostat  and STRATA_HEAT Thermostats is product replacement (see DS 230.13 for full details on the LATICRETE® Product Warranty).
†4-XLT with STRATA_HEAT Thermal Packs when used as a large & heavy tile adhesive mortar.

LIMITED WARRANTY
Subject to the conditions and limitations stated below, LATICRETE International, Inc. ("LATICRETE") warrants that the products listed on this document will be free from manufacturing defects and will not break down or deteriorate under normal usage for a period of twenty-five (25) years from the date of purchase when installed in accordance within the written specifications of LATICRETE and industry standard guidelines. For this limited warranty to apply, the applications that comprise the installation must be performed with the products listed in this document for each application (refer to chart). Please refer to individual product data sheets for specific guidelines.

Notwithstanding the previous paragraph, exterior facades with ceramic tile, stone, adhered masonry veneer, or thin brick installed over substrates with steel or wood framing do not qualify for this limited warranty—see Data Sheet 230.15 for such applications. Notwithstanding the previous paragraph, ceramic tile, stone or quarry/packaging house tile installed in commercial and industrial kitchens do not qualify for this limited warranty—see Data Sheet 230.101G for such applications.

DISCLAIMER
THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED. THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES BASED ON SAMPLES OR ORAL STATEMENTS, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.

EXCLUSIVE REMEDY
The sole and exclusive remedy for a breach of this limited warranty is replacement of only the specific portion of the installation that is proven to be defective**. LATICRETE will pay for replacement of its own products and replacement of finishing materials, as well as for labor for the replacement installation, but LATICRETE will not pay more, calculated on a square-foot (square-meter) basis, for the replacement than the original purchase price of the portion being replaced. LATICRETE will not pay for replacement of any portion of the installation that is not proven to be defective.

In the event that the sole and exclusive remedy described above fails of its essential purpose, the warranty is limited to the monetary value, on a square-foot (square-meter) basis, of the original purchase price of the portion being replaced.

**NOTE: Efflorescence is a normal condition of Portland cement mortars and is not a defective condition.

EXCLUSIONS
LATICRETE is not responsible for workmanship not in accordance with the instructions of LATICRETE and industry standard guidelines. Cracking due to structural movement, excessive deflection or other failure in the substrate is also not covered.

LATICRETE IS NOT LIABLE FOR ANY INCIDENTAL DAMAGES OR CONSEQUENTIAL DAMAGES, INCLUDING LOSSES DUE TO DELAYS, INCURRED BY THE PURCHASER OR ANY OTHER PARTY.

NO ASSIGNMENT
This limited warranty is not transferable or assignable.

HOW TO MAKE A CLAIM
To make a claim under this limited warranty, you must notify LATICRETE in writing within thirty (30) days of the discovery of the alleged manufacturing defect. At the option of LATICRETE, you may be required, as a condition of this limited warranty, to provide proof of product purchase and use.

Address your claim to:
LATICRETE International, Inc.
1 LATICRETE Park North
Bethany, CT 06524-3423 USA
Attn.: Technical Services Department

TECHNICAL INFORMATION
Technical assistance and information is available by calling the LATICRETE Technical Services Line:
Toll Free: 1-800.243.7488, ext. 1235
Telephone: +1.203.393.0010, ext. 1235
Fax: +1.203.393.1948
Web: www.laticrete.com

LATICRETE International, Inc.
One LATICRETE Park North, Bethany, CT 06524-3423 USA • 1-800-243-7488 • +1-203.393.0010 • www.laticrete.com
©2020 LATICRETE International, Inc. All trademarks shown are the intellectual properties of their respective owners.

Data Sheets are subject to change without notice. For latest revision, visit www.laticrete.com.