



# 10 Year Commercial Kitchen/Industrial Application System Warranty for New Construction

(United States and Canada)  
DS-230.10IG-0720

**Globally Proven Construction Solutions**

APPLICATION	PRODUCTS
Underlayment	NXT™ Primer NXT Level Plus
Vapor Reduction	VAPOR BAN™ Primer ER NXT Vapor Reduction Coating
Waterproofing/ Anti-Fracture	HYDRO BAN® 9235 Waterproofing Membrane
Waterproofing	HYDRO BAN Sheet Membrane LATAPOXY® Waterproof Flashing Mortar
Thick Bed Method	3701 Fortified Mortar Bed
Slurry Bond Coat	257 Titanium 254 Platinum
Thin Bed / Large & Heavy Tile Method	257 Titanium 254 Platinum MULTIMAX™ LITE LATAPOXY 300 Adhesive or BIOGREEN™ 300
Grouting	SPECTRALOCK® 2000 IG*
Sealant†	LATASIL™ LATASIL 9118 Primer

† Use of suitable flexible sealant is required per Tile Council of North America Detail EJ171 for use in expansion joints, coves, corners, changes in plane and other joints or wherever tile or stone abuts dissimilar materials or restraining surfaces.

\* See maintenance section 8 on product data sheet for cleaning and maintenance requirements.

## LIMITED WARRANTY

Subject to the conditions and limitations stated below, LATICRETE INTERNATIONAL, INC. ("LATICRETE") warrants that the products listed on this document will be free from manufacturing defects and will not break down or deteriorate under normal usage for a period of ten (10) years from the date of purchase when installed in accordance with the written specifications of LATICRETE and industry standard guidelines. For this limited warranty to apply, the applications that comprise the installation must be performed with the products listed in this document for each application (refer to chart). This warranty excludes exterior and submerged applications. Please refer to individual product data sheets for specific guidelines.

## DISCLAIMER

THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED. THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES BASED ON SAMPLES OR ORAL STATEMENTS, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.

## EXCLUSIVE REMEDY

The sole and exclusive remedy for a breach of this limited warranty is replacement of only the specific portion of the installation that is proven to be defective\*\*. LATICRETE will pay for replacement of its own products and replacement of finishing materials, as well as for labor for the replacement installation, but LATICRETE will not pay more, calculated on a square-foot (square-meter) basis, for the replacement than the original purchase price of the portion being replaced. LATICRETE will not pay for replacement of any portion of the installation that is not proven to be defective.

In the event that the sole and exclusive remedy described above fails of its essential purpose, the liability of LATICRETE is limited to the monetary value, on a square-foot (square-meter) basis, of the original purchase price of the portion being replaced.

**Note:** Efflorescence is a normal condition of portland cement mortars and is not a defective condition.

## EXCLUSIONS

LATICRETE is not responsible for workmanship not in accordance with the instructions of LATICRETE and industry standard guidelines. Cracking due to structural movement, excessive deflection or other failure in the substrate is also not covered. LATICRETE IS NOT LIABLE FOR ANY INCIDENTAL DAMAGES OR CONSEQUENTIAL DAMAGES, INCLUDING LOSSES DUE TO DELAYS, INCURRED BY THE PURCHASER OR ANY OTHER PARTY.

## NO ASSIGNMENT

This limited warranty is not transferable or assignable.

## HOW TO MAKE A CLAIM

To make a claim under this limited warranty, you must notify LATICRETE in writing within thirty (30) days of the discovery of the alleged manufacturing defect. At the option of LATICRETE, you may be required, as a condition of this limited warranty, to provide proof of product purchase and use.

## Address your claim to:

LATICRETE International, Inc.  
1 LATICRETE Park North  
Bethany, CT 06524-3423 USA  
Attn.: Technical Services Department

## TECHNICAL INFORMATION

Technical assistance and information is available by calling the LATICRETE

### Technical Services Line:

Toll Free: 1.800.243.4788, ext. 1235  
Telephone: +1.203.393.0010, ext. 1235  
Fax: +1.203.393.1948

## LATICRETE International, Inc.

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