**10 Year System Warranty**  
(United States and Canada)

**APPLICATION**  

<table>
<thead>
<tr>
<th>PRODUCTS</th>
</tr>
</thead>
</table>
| Undertamement | LATICRETE® LEVEL 
SPECTRALOCK® SC500 
SPECTRALOCK® SC500 LW |
| Primer | LATICRETE® PRIMER 
SPECTRALOCK Primer Plus 
PRIME-N-BOND™ |
| Floor Warming | STROKEx HEAT™ Wire 
STROKEx HEAT | THERMAL Packs |
| Vapor Reduction | VAPOR BAN® Primer ER 
LATICRETE® Vapor Reduction Coating 
SPECTRALOCK® Moisture Vapor Control |
| Waterproofing/ Anti-Fracture | HYDRO NON® 
LATAPOXY® Waterproof Membrane |
| Waterproofing | HYDRO BAN Sheet Membrane 
LATAPOXY® Waterproof Flashing Mortar |
| Shower System | HYDRO BAN Pre-Sloped Shower Pan (and applicable accessories) 
HYDRO BAN Linear Pre-Sloped Shower Pan (and applicable accessories) 
HYDRO BAN Shower & St. Not-Kits (and applicable accessories) 
HYDRO BAN Linear Drain (and applicable accessories) 
HYDRO BAN Bonding Flange Drain (and applicable accessories) |
| Sound Control/Anti-Fracture | 110.3 OR 110.5 Sound & Crack Isolation Mat 
125 Sound & Crack Adhesive 
125 TRIMAX |
| Uncoupling | STRATApoxy MD (or rapid version) 
STRATA_MAT™ XT |
| Thick Bed Method | 209 Floor Mud mixed with 3701 Mortar Admix |
| Slurry Bond Coat | 254 Platinum 
257 TITANIUM |
| Thin Bed Method | 253 Gold (regular or rapid version) 
4-XLT (regular or rapid version) 
LATICRETE SELECT-BOND (Non Sag OR Rapid Kit) |
| Large, Heavy Tile Method | 4-XLT (regular or rapid version) |
| Grouting | SPECTRALOCK® PRO Premium Grout 
SPECTRALOCK® PRO Grout 
SPECTRALOCK® 1 
PERMACOLOR® Grout 
PERMACOLOR® Select |
| Sealant† | LATAZEB™ 
LATA918 Primer |

† Use of suitable flexible sealant is required per Tile Council of North America Detail EJ171 for use in expansion joints, coves, corners, changes in plane and other joints or wherever tile or stone abuts dissimilar materials or restraining surfaces.

‡ When used to install HYDRO BAN Pre-Sloped Shower Pan to subfloor only.

§ Floor Warming Thermostat and STRATA.HEAT™ Thermostat sold by LATICRETE International, Inc., warrants parts and materials for one (1) year from the date of purchase. The sole remedy for the Floor Warming Thermostats and STRATA.HEAT™ Thermostats is product replacement (see DS 230.13 for full details on the LATICRETE Product Warranty).

**LIMITED WARRANTY**

Subject to the conditions and limitations stated below, LATICRETE INTERNATIONAL, INC. (“LATICRETE”) warrants that the products listed on this document will be free from manufacturing defects and will not break down or deteriorate under normal usage for a period of ten (10) years from the date of purchase when installed in accordance with the written specifications of LATICRETE and industry standard guidelines. For this limited warranty to apply, the applications that comprise the installation must be performed with the products listed in this document for each application (refer to chart). This warranty excludes submerged, industrial and exterior façade applications. Please refer to individual product data sheets for specific guidelines. Exterior facades with ceramic tile, stone, adhered masonry veneer, or thin brick installed over substrates with steel or wood framing do not qualify for this limited warranty—see DS 230.15 and for such applications.

**DISCLAIMER**

THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED. THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES BASED ON SAMPLES OR ORAL STATEMENTS, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.

**EXCLUSIVE REMEDY**

The sole and exclusive remedy for a breach of this limited warranty is replacement of only the specific portion of the installation that is proven to be defective**. LATICRETE will pay for replacement of its own products and replacement of finishing materials, as well as for labor for the replacement installation, but LATICRETE will not pay more, calculated on a square-foot (square-meter) basis, for the replacement than the original purchase price of the portion being replaced. LATICRETE will not pay for replacement of any portion of the installation that is not proven to be defective.

In the event that the sole and exclusive remedy described above fails of its essential purpose, the liability of LATICRETE is limited to the monetary value, on a square-foot (square-meter) basis, of the original purchase price of the portion being replaced.

**Note:** Efflorescence is a normal condition of portland cement mortars and is not a defective condition.

**EXCLUSIONS**

LATICRETE is not responsible for workmanship not in accordance with the instructions of LATICRETE and industry standard guidelines. Cracking due to structural movement, excessive deflection or other failure in the substrate is also not covered. LATICRETE IS NOT LIABLE FOR ANY INCIDENTAL DAMAGES OR CONSEQUENTIAL DAMAGES, INCLUDING LOSSES DUE TO DELAYS, INCURRED BY THE PURCHASER OR ANY OTHER PARTY.

**NO ASSIGNMENT**

This limited warranty is not transferable or assignable.

**HOW TO MAKE A CLAIM**

To make a claim under this limited warranty, you must notify LATICRETE in writing within thirty (30) days of the discovery of the alleged manufacturing defect. At the option of LATICRETE, you may be required, as a condition of this limited warranty, to provide proof of product purchase and use.

**Address your claim to:**

LATICRETE International, Inc.
1 LATICRETE Park North
Bethany, CT 06524-3423 USA
Attn.: Technical Services Department

**TECHNICAL INFORMATION**

Technical assistance and information is available by calling the LATICRETE Technical Services Line:

| Toll Free: | +1.800.243.4788, ext. 1235 |
| Telephone: | +1.203.393.0010, ext. 1235 |
| Fax: | +1.203.393.1948 |
| Web: | www.laticrete.com |

Data Sheets are subject to change without notice. For latest revision, check our website at www.laticrete.com.

©2020 LATICRETE International, Inc. All trademarks shown are intellectual properties of their respective owners.