LATICRETE International, Inc.

DS-230.99-0219

Laticrete International, Inc.

Lifetime System Warranty
(United States and Canada)

Globally Proven Construction Solutions

APPLICATION
Underlayment
Floor Warming
Waterproofing/ Anti-Fracture
Waterproofing
Shower System
Uncoupling
Substrate Primer
Thick Bed Mortar
Skinny Bond Coat
Thin Bed Method
Large, Heavy Tile Method
Grout
Sealant

PRODUCTS
NXT™ Primer
NXT Level Plus
STRATA_HEAT™ Wire
STRATA_HEAT
STRATA_HEAT Thermal Packs
HYDRO BAN® 9235 Waterproofing Membrane
HYDRO BAN® Sheet Membrane
HYDRO BAN® Quick Cure
HYDRO BAN® Pre-Sloped Shower Pan (and applicable accessories)
HYDRO BAN® Linear Drain
HYDRO BAN® Bonding Flange Drain
HYDRO BAN® Drain Cover
HYDRO BAN®™ Board
HYDRO BAN® Board screws
HYDRO BAN® Board tab washers
STRATA_MAT™
STRATA_MAT™XLT
PRIME-N-BOND™
3701 Fortified Mortar Bed
254 Platinum
257 TITANIUM™
254 Platinum (regular or rapid version)
LATAPOXY® 300 Adhesive
LATAPOXY® BIOGREEN™ 300
255 MULTIMAX™
SPECTRALOCK® PRO Premium Grout
SPECTRALOCK® PRO Grout
PERMACOLOR® Grout
PERMACOLOR® Select
LATAASIL® 9118 Primer

†† Use of suitable flexible sealant is required per Tile Council of North America Detail EJ171 for use in expansion joints, coves, corners, changes in plane and other joints or wherever tile or stone abuts dissimilar materials or restraining surfaces.

A 4-XLT for use to install HYDRO BAN® Pre-Sloped Shower Pans to substrate only.

* Floor Warming Thermostat and STRATA_HEAT™ Thermostat sold by LATICRETE International, Inc., warrants parts and materials for one (1) year from the date of purchase. The sole remedy for the Floor Warming Thermostat and STRATA_HEAT™ Thermostats is product replacement (see DS 230.13 for full details on the LATICRETE® Product Warranty).

4-XLT with STRATA_MAT Thermal Packs when used as a large & heavy tile adhesive mortar.

Notwithstanding the previous paragraph, exterior facades with ceramic tile, stone, adhered masonry veneer, or thin brick installed over substrates with steel or wood framing do not qualify for this limited warranty—see DS 230.15 for such applications.

DISCLAIMER
This limited warranty is given in lieu of any other warranty, express or implied. There are no warranties, express or implied, including warranties based on samples or oral statements, which extend beyond the description on the face of this document. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.

EXCLUSIVE REMEDY
As the sole and exclusive remedy for a breach of this limited warranty, LATICRETE will pay for the replacement of its own products and replacement of finishing materials, as well as for the replacement installation, but LATICRETE will not pay more for the replacement, calculated on a square-foot (square-meter) basis, than the original purchase price of the portion being replaced. LATICRETE will not pay for replacement of any portion of the installation that is not proven to be defective.

In the event that the sole and exclusive remedy described above fails of its essential purpose, the liability of LATICRETE is limited to the monetary value, on a square-foot (square-meter) basis, of the original purchase price of the portion being replaced.

*NOTE: Efflorescence is a normal condition of portland cement mortars and is not a defective condition.

EXCLUSIONS
LATICRETE is not responsible for workmanship not in accordance with the instructions of LATICRETE and industry standard guidelines. Cracking due to structural movement, excessive deflection or other failure in the substrate is also not covered. LATICRETE IS NOT LIABLE FOR ANY INCIDENTAL DAMAGES OR CONSEQUENTIAL DAMAGES, INCLUDING LOSSES DUE TO DELAYS, INCURRED BY THE PURCHASER OR ANY OTHER PARTY.

NO ASSIGNMENT
This limited warranty is not transferable or assignable.

HOW TO MAKE A CLAIM
To make a claim under this limited warranty, you must notify LATICRETE in writing within thirty (30) days of the discovery of the alleged manufacturing defect. At the option of LATICRETE, you may be required, as a condition of this limited warranty, to provide proof of product purchase and use.

Address your claim to:
LATICRETE International, Inc.
1 LATICRETE Park North
Bethany, CT 06524-3423 USA
Attn.: Technical Services Department

TECHNICAL INFORMATION
Technical assistance and information is available by calling the LATICRETE Technical Services Line:
Toll Free: 1.800.243.4788, ext. 235
Telephone: +1.203.393.0010, ext. 235
Fax: +1.203.393.1948

Data Sheets are subject to change without notice. For latest revision, visit www.laticrete.com.

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