10 Year System Warranty
(United States and Canada)

DS-230.10APD-0414

Globally Proven Construction Solutions

**LIMITED WARRANTY**

Subject to the conditions and limitations stated below, LATICRETE INTERNATIONAL, INC. ("LATICRETE") warrants that the products listed on this document will be free from manufacturing defects and will not break down or deteriorate under normal usage for a period of ten (10) years from the date of purchase when installed in accordance with the written specifications of LATICRETE and industry standard guidelines. For this limited warranty to apply, the applications that comprise the installation must be adhered in accordance with the written specifications of LATICRETE and industry standard guidelines. Cracking due to structural movement, excessive deflection or other failure of the installation is not covered. LATICRETE is not responsible for workmanship not in accordance with the instructions of LATICRETE and industry standard guidelines. Cracking due to structural movement, excessive deflection or other failure of the installation is not covered. LATICRETE is not liable for any incidental damages or consequential damages, including losses due to delays, incurred by the purchaser or any other party.

**EXCLUSIONS**

LATICRETE is not responsible for workmanship not in accordance with the instructions of LATICRETE and industry standard guidelines. Cracking due to structural movement, excessive deflection or other failure of the substrate is also not covered. LATICRETE is not liable for any incidental damages or consequential damages, including losses due to delays, incurred by the purchaser or any other party.

**NO ASSIGNMENT**

This limited warranty is not transferable or assignable.

**HOW TO MAKE A CLAIM**

To make a claim under this limited warranty, you must notify LATICRETE in writing within thirty (30) days of the discovery of the alleged manufacturing defect. At the option of LATICRETE, you may be required, as a condition of this limited warranty, to provide proof of product purchase and use.

Address your claim to:
LATICRETE International, Inc.
1 LATICRETE Park North
Bethany, CT 06524-3423 USA

Attn.: Technical Services Department

**TECHNICAL INFORMATION**

Technical assistance and information is available by calling the LATICRETE Technical Services Line:

- Toll Free: 1.800.243.4788, ext. 235
- Telephone: +1.203.393.0010, ext. 235
- Fax: +1.203.393.1948

LATICRETE International, Inc.
One LATICRETE Park North, Bethany, CT 06524-3423 USA • 1.800.243.4788 • +1.203.393.0010 • www.laticrete.com

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