



SPECTRALOCK® PRO Grout

Troubleshooting Guide

TDS 212

Complaint	Cause(s)	Prevention	Potential Solutions
Grout Haze	<ol style="list-style-type: none"> 1. Improper cleaning techniques 2. Improper cleaning materials used 3. Rough texture tile or stone 	<ol style="list-style-type: none"> 1. Follow installation Instructions outlined in How-To-Install (DS 685.5) 2. Follow installation instructions outlined in How-To-Install (DS 685.5) 3. Pre-seal or use a grout release prior to the installation of grout. 	<ol style="list-style-type: none"> 1. If within 24 hours, scrub area with mixture of two gallons clean water and 4 oz. (120 mL) white vinegar. Conduct a test area to verify results on polished stone. 2. If within 24 hours, scrub area with mixture of two gallons clean water and 4 oz. (120 mL) white vinegar. Conduct a test area to verify results on polished stone. 3. Contact Pre-sealer, Grout Release or Epoxy Film Remover manufacturer for recommendations for your application.
Inconsistent Grout Color	<ol style="list-style-type: none"> 1. Grout mixed with contaminated mixer or in dirty container 2. Spacers left in grout joints 3. Setting material exposed 4. Use of different production batches of grout 5. Cleaning with contaminated water or cleaning with products other than those recommended by LATICRETE 	<ol style="list-style-type: none"> 1. Be sure to clean all tools and containers prior to mixing. 2. Remove tile spacers before grouting. 3. Rake excess adhesive mortar out of joints to achieve uniform depth. 4. Check batch # to ensure all grout from same batch # or pre-blend cartons of grout. 5. Follow the LATICRETE mixing directions. Use only potable (drinking) water and LATICRETE Cleaning Additive 377 to clean grout. 	<ol style="list-style-type: none"> 1. If within 24 hours, scrub area with mixture of two gallons clean water and 4 oz. (120 mL) white vinegar. Conduct a test area to verify results on polished stones. 2. Use an epoxy based grout colorant to color the grout joints. These products can be custom matched to all the LATICRETE Colors. Conduct a small test area to verify results. 3. Use an epoxy based grout colorant to color the grout joints. These products can be custom matched to all the LATICRETE Colors. Conduct a small test area to verify results. 4. Use an epoxy based grout colorant to color the grout joints. These products can be custom matched to all the LATICRETE Colors. Conduct a small test area to verify results. 5. Use an epoxy based grout colorant to color the grout joints. These products can be custom matched to all the LATICRETE Colors. Conduct a small test area to verify results.

<p>Low Grout Joints</p>	<ol style="list-style-type: none"> 1. Joints not packed full during installation 2. Washed grout out of joints during clean up 3. Use of improper grout float 4. Joints settling as result of voids under tile. 5. Tile set unevenly or out of plane 6. Insufficient quantity of Part C powder used, causing grout mix to slump. 	<ol style="list-style-type: none"> 1. Pack joints flush with edge of the tiles 2. Use dampened sponge during clean-up process. Do not use excessive amounts of water. 3. Use hard epoxy grout float 4. Be sure to obtain full coverage on the back of tile ensuring no voids beneath the tile. 5. Be sure tiles are set on an even plane. 6. Follow the LATICRETE mixing directions. 	<ol style="list-style-type: none"> 1. SPECTRALOCK® PRO Grout will adhere to itself. For uneven grout joints reapply new grout over existing hardened SPECTRALOCK PRO Grout to fill in voids. 2. SPECTRALOCK PRO Grout will adhere to itself. For uneven grout joints reapply new grout over existing hardened SPECTRALOCK PRO Grout to fill in voids. 3. SPECTRALOCK PRO Grout will adhere to itself. For uneven grout joints reapply new grout over existing hardened SPECTRALOCK PRO Grout to fill in voids. 4. SPECTRALOCK PRO Grout will adhere to itself. For uneven grout joints reapply new grout over existing hardened SPECTRALOCK PRO Grout to fill in voids. 5. SPECTRALOCK PRO Grout will adhere to itself. For uneven grout joints reapply new grout over existing hardened SPECTRALOCK PRO Grout to fill in voids. 6. SPECTRALOCK PRO Grout will adhere to itself. For uneven grout joints reapply new grout over existing hardened SPECTRALOCK PRO Grout to fill in voids.
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Technical Data Sheets are subject to change without notice. For latest revision, check our website at <https://laticrete.com>
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