



LATAPOXY[®] 310 Stone Adhesive

Cordless Mixer Troubleshooting Guide

TDS 214

Complaint	Cause(s)	Prevention
Trigger depressed, motor does not start	<ol style="list-style-type: none"> 1. Battery drained or low 2. Speed control knob turned down 3. Battery not fully inserted 4. Cartridge fully dispensed, mixer shuts off automatically 	<ol style="list-style-type: none"> 1. Recharge battery 2. Increase speed setting 3. Remove and reinstall battery 4. Remove used cartridge and replace with new cartridge
Trigger depressed, motor running but material is not being dispensed	<ol style="list-style-type: none"> 1. Clutch is disengaged 2. Cartridge tip not removed 3. LATAPOXY[®] 310 Stone Adhesive or LATAPOXY 310 Rapid Stone Adhesive too cold 4. LATAPOXY 310 Stone Adhesive or LATAPOXY 310 Rapid Stone Adhesive has cured in mixing nozzle; 5. Cartridge failure (blow by) 	<ol style="list-style-type: none"> 1. Close clutch lever 2. Remove tip 3. Condition material to at least 65°F (18°C) 4. Remove mixing nozzle, remove cartridge, clean pistons and teeth, and install new cartridge 5. See 4.
Material dispensing slowly	<ol style="list-style-type: none"> 1. Battery too low 2. Speed setting low 3. LATAPOXY 310 Stone Adhesive or LATAPOXY 310 Rapid Stone Adhesive too cold 4. LATAPOXY 310 Stone Adhesive or LATAPOXY 310 Rapid Stone Adhesive material partially cured in nozzle; 5. Cartridge failure (blow by) 	<ol style="list-style-type: none"> 1. Recharge battery 2. Increase setting 3. Condition material to at least 65°F (18°C) 4. Remove mixing nozzle, remove cartridge, clean pistons and teeth, replace mixing nozzle and install new cartridge 5. See 4.
Dispensed LATAPOXY 310 Stone Adhesive or LATAPOXY 310 Rapid Stone Adhesive is not uniformly mixed	<ol style="list-style-type: none"> 1. LATAPOXY 310 Stone Adhesive or LATAPOXY 310 Rapid Stone Adhesive too cold 2. Material curing in nozzle 3. Cartridge failure (blow by) 	<ol style="list-style-type: none"> 1. Condition material to at least 65°F (18°C) 2. Remove mixing nozzle, remove cartridge, clean pistons and teeth, replace mixing nozzle and install new cartridge 3. See 2.
Rack handle difficult to push or pull	<ol style="list-style-type: none"> 1. Clutch closed, engaged 2. Adhesive built up on rack teeth 	<ol style="list-style-type: none"> 1. Open clutch, pull rack back 2. Remove cartridge, clean pistons and teeth, and install new cartridge

Technical Data Sheets are subject to change without notice. For latest revision, check our website at <https://laticrete.com>
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