



# SPECTRALOCK® PRO Premium Grout\*

## Troubleshooting Guide

### TDS 216

| Complaint                | Cause(s)   | Prevention  | Potential Solutions   |
|--------------------------|--|---|---|
| Grout Haze               | <ol style="list-style-type: none"> <li>1. Improper cleaning techniques</li> <li>2. Improper cleaning materials used</li> <li>3. Rough texture tile or stone</li> </ol>   | <ol style="list-style-type: none"> <li>1. Follow installation Instructions outlined in How-To-Install (DS 681.5)</li> <li>2. Follow installation instructions outlined in How-To-Install (DS 681.5)</li> <li>3. Pre-seal or use a grout release prior to the installation of grout.</li> </ol>  | <ol style="list-style-type: none"> <li>1. If within 24 hours, scrub area with mixture of two gallons clean water and 4 oz. (120 mL) white vinegar. Conduct a test area to verify results on polished stone.</li> <li>2. If within 24 hours, scrub area with mixture of two gallons clean water and 4 oz. (120 mL) white vinegar. Conduct a test area to verify results on polished stone.</li> <li>3. Contact Pre-sealer, Grout Release or Epoxy Film Remover manufacturer for recommendations for your application.</li> </ol>   |
| Inconsistent Grout Color | <ol style="list-style-type: none"> <li>1. Grout mixed with contaminated mixer or in dirty container</li> <li>2. Spacers left in grout joints</li> <li>3. Setting material exposed</li> <li>4. Use of different production batches of grout</li> <li>5. Cleaning with contaminated water or cleaning with products other than those recommended by LATICRETE</li> </ol> | <ol style="list-style-type: none"> <li>1. Be sure to clean all tools and containers prior to mixing.</li> <li>2. Remove tile spacers before grouting.</li> <li>3. Rake excess adhesive mortar out of joints to achieve uniform depth.</li> <li>4. Check batch # to ensure all grout from same batch # or pre-blend cartons of grout.</li> <li>5. Follow the LATICRETE mixing directions. Use only potable (drinking) water and Cleaning Additive 377 to clean grout.</li> </ol> | <ol style="list-style-type: none"> <li>1. If within 24 hours, scrub area with mixture of two gallons clean water and 4 oz. (120 mL) white vinegar. Conduct a test area to verify results on polished stones.</li> <li>2. Use an epoxy based grout colorant to color the grout joints. These products can be custom matched to all of LATICRETE Colors. Conduct a small test area to verify results.</li> <li>3. Use an epoxy based grout colorant to color the grout joints. These products can be custom matched to all of LATICRETE Colors. Conduct a small test area to verify results.</li> <li>4. Use an epoxy based grout colorant to color the grout joints. These products can be custom matched to all of LATICRETE Colors. Conduct a small test area to verify results.</li> <li>5. Use an epoxy based grout colorant to color the grout joints. These products can be custom matched to all of LATICRETE Colors. Conduct a small test area to verify results.</li> </ol> |

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| <p>Low Grout Joints</p> | <ol style="list-style-type: none"> <li>1. Joints not packed full during installation</li> <li>2. Washed grout out of joints during clean up</li> <li>3. Use of improper grout float</li> <li>4. Joints settling as result of voids under tile.</li> <li>5. Tile set unevenly or out of plane</li> <li>6. Insufficient quantity of Part C powder used, causing grout mix to slump.</li> </ol> | <ol style="list-style-type: none"> <li>1. Pack joints flush with edge of the tiles</li> <li>2. Use dampened sponge during clean-up process. Do not use excessive amounts of water.</li> <li>3. Use hard epoxy grout float</li> <li>4. Be sure to obtain full coverage on the back of tile ensuring no voids beneath the tile.</li> <li>5. Be sure tiles are set on an even plane.</li> <li>6. Follow the LATICRETE mixing directions.</li> </ol> | <ol style="list-style-type: none"> <li>1. SPECTRALOCK® PRO Premium Grout* will adhere to itself. For uneven grout joints reapply new grout over existing hardened SPECTRALOCK PRO Premium Grout to fill in voids.</li> <li>2. SPECTRALOCK PRO Premium Grout will adhere to itself. For uneven grout joints reapply new grout over existing hardened SPECTRALOCK PRO Premium Grout to fill in voids.</li> <li>3. SPECTRALOCK PRO Premium Grout will adhere to itself. For uneven grout joints reapply new grout over existing hardened SPECTRALOCK PRO Premium Grout to fill in voids.</li> <li>4. SPECTRALOCK PRO Premium Grout will adhere to itself. For uneven grout joints reapply new grout over existing hardened SPECTRALOCK PRO Premium Grout to fill in voids.</li> <li>5. SPECTRALOCK PRO Premium Grout will adhere to itself. For uneven grout joints reapply new grout over existing hardened SPECTRALOCK PRO Premium Grout to fill in voids.</li> <li>6. SPECTRALOCK PRO Premium Grout will adhere to itself. For uneven grout joints reapply new grout over existing hardened SPECTRALOCK PRO Premium Grout to fill in voids.</li> </ol> |
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\* United States Patent No.: 6881768 (and other Patents)

Technical Data Sheets are subject to change without notice. For latest revision, check our website at [www.laticrete.com](http://www.laticrete.com)  
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