LATICRETE International, Inc.

Limited System Warranty
(United States and Canada)

Globally Proven Construction Solutions

APPLICATION

PRODUCTS

Underlayment
DRYTEK™ LEVELEX™ Plus
DRYTEK™ LEVELEX Primer
NXT™ Primer
NXT Level Plus

Floor Warming
Floor Heat Mat (Mat Only)
Floor Heat Wire (Wire Only)
STRATA HEAT™ Wire
STRATA HEAT™
STRATA HEAT Thermal Packs
14-XLT with STRATA HEAT Thermal Packs

Waterproofing/ Anti-Fracture
HYDRO BAN®
9235 Waterproofing Membrane

Waterproofing
HYDRO BAN Sheet Membrane

Shower System
HYDRO BAN Pre-Sloped Shower Pan (and applicable accessories)
HYDRO BAN Linear Pre-Sloped Shower Pan (and applicable accessories)
HYDRO BAN Linear Drain
HYDRO BAN Bonding Flange Drain
HYDRO BAN Drain Cover
HYDRO BAN™ Board
HYDRO BAN Board screws
HYDRO BAN Board tab washers
4-XLT†

Uncoupling
STRATA MAT™
STRATA MAT™ XT

Substrate Primer
PRIME-N-BOND™

Thick Bed Mortar
3071 Fortified Mortar Bed

Skinny Bond Coat
254 Platinum

Thin Bed Method
257 Titanium
254 Platinum (regular or rapid version)
255 MULTIMAX™
MULTIMAX Lite
United States Patent No.: 6,784,229 (and other Patents)
LATAPoxy® 300 Adhesive
LATAPoxy BIOGREEN™ 300

Grout
SPECTRALOCK® PRO Premium Grout
United States Invention Patent No.: 6,881,768 (and other Patents)
SPECTRALOCK® PRO Grout
United States Invention Patent No.: 6,881,768 (and other Patents)
PERMACOLOR® Grout
United States Patent No.: 6,784,229 (and other Patents)
PERMACOLOR Select
United States Patent No.: 6,784,229 (and other Patents)

Sealant††
LATASIL®
LATASIL 9118 Primer

†† Use of suitable flexible sealant is required per Tile Council of North America Detail EJ171 for use in expansion joints, coves, corners, changes in plane and other joints or wherever tile or stone abuts dissimilar materials or restraining surfaces.

† 4-XLT for use to install HYDRO BAN® Pre-Sloped Shower Pans to substrate only.

* Floor Warming Thermostat and STRATA HEAT™ Thermostat sold by LATICRETE International, Inc., warrants parts and materials for one (1) year from the date of purchase. The sole remedy for the Floor Warming Thermostats and STRATA HEAT™ Thermostats is product replacement (see DS 230.13 for full details on the LATICRETE® Product Warranty).

** The LATICRETE® XLT with STRATA MAT Thermal Packs when used as a large & heavy tile adhesive mortar.

LIMITED WARRANTIES

Subject to the conditions and limitations stated below, LATICRETE INTERNATIONAL, INC. (“LATICRETE”) warrants that the products listed on this document will be free from manufacturing defects and will not break down or deteriorate under normal usage for the life of the installation when installed in accordance with the written specifications of LATICRETE and industry standard guidelines. For this limited warranty to apply, the applications that comprise the installation must be performed with the products listed in this document for each applicant (refer to chart). This lifetime warranty is applicable to installations only in the United States of America and Canada. This Lifetime warranty excludes exterior, industrial and submerged applications. Please refer to individual product data sheets for specific guidelines.

EXCLUSIONS

LATICRETE is not responsible for workmanship not in accordance with the instructions of LATICRETE and industry standard guidelines. Cracking due to structural movement, excessive deflection or other failure in the substrate is also not covered.

LATICRETE IS NOT LIABLE FOR ANY INCIDENTAL DAMAGES OR CONSEQUENTIAL DAMAGES, INCLUDING LOSSES DUE TO DELAYS, INCURRED BY THE PURCHASER OR ANY OTHER PARTY.

NO ASSIGNMENT

This limited warranty is not transferable or assignable.

HOW TO MAKE A CLAIM

To make a claim under this limited warranty, you must notify LATICRETE in writing within thirty (30) days of the discovery of the alleged manufacturing defect. At the option of LATICRETE, you may be required, as a condition of this limited warranty, to provide proof of product purchase and use.

Address your claim to:
LATICRETE International, Inc.
1 LATICRETE Park North
Bethany, CT 06524-3423 USA
Attn.: Technical Services Department

TECHNICAL INFORMATION

Technical assistance and information is available by calling the LATICRETE Technical Services Line:

Toll Free: 1.800.243.4788, ext. 235
Telephone: +1.203.393.0010, ext. 235
Fax: +1.203.393.1948

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