**Lifetime System Warranty**  
(INTERNATIONAL)  

**APPLICATION** | **PRODUCTS**  
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Underlayment | NXT® Primer  
 | NXT Level Plus  
Waterproofing/ Anti-Fracture | HYDRO BAN® Sheet Membrane  
 | 9235 Waterproofing Membrane  
Thick Bed Mortar | 3701 Fortified Mortar Bed  
 | 3701 Mortar Admix mixed with 226 Thick Bed Mortar  
Uncoupling | STRATAX®  
Slurry Bond Coat | 254 Platinum  
Thin Bed Method | 254 Platinum (regular or rapid version)  
 | MULTIMAX™ Lite  
 | 4237 Latex Additive mixed with any of the following:  
 | • 211 Powder; or  
 | • 317; or  
 | • 272 Mortar  
 | LATAPOXY® 300 Adhesive OR BIOGREEN® 300  
Grout | SPECTRALOCK® PRO Premium Grout  
 | LATAPOXY SP-100  
 | PERMACOLOR® Grout  
 | PERMACOLOR Select  
Sealant | LATASTIL™  
 | LATASTIL 9118 Primer  

1 Use of suitable flexible sealant is required per Tile Council of North America Detail EJ171 for use in expansion joints, coves, corners, changes in plane and other joints or wherever tile or stone abuts dissimilar materials or restraining surfaces.

**LIMITED WARRANTY**

Subject to the conditions and limitations stated below, LATICRETE INTERNATIONAL, INC. ("LATICRETE") warrants that the products listed on this document will be free from manufacturing defects and will not break down or deteriorate under normal usage for the life of the installation when installed in accordance with the written specifications of LATICRETE and industry standard guidelines. For this limited warranty to apply, the applications that comprise the installation must be performed with the products listed in this document for each applicant (refer to chart). This lifetime warranty is applicable to installations outside of the United States of America and Canada. This Lifetime warranty excludes exterior, industrial and submerged applications. Notwithstanding the previous paragraph, exterior facades with ceramic tile, stone, adhered masonry veneer, or thin brick installed over substrates with steel or wood framing do not qualify for this limited warranty—see Data Sheet 230.15 for such applications.

**DISCLAIMER**

THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED. THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES BASED ON SAMPLES OR ORAL STATEMENTS, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.

**EXCLUSIVE REMEDY**

As the sole and exclusive remedy for a breach of this limited warranty, LATICRETE will pay for the replacement of its own products and replacement of finishing materials, as well as for the replacement installation, but LATICRETE will not pay more for the replacement, calculated on a square-foot (square-meter) basis, than the original purchase price of the portion being replaced. LATICRETE will not pay for replacement of any portion of the installation that is not proven to be defective, in the event that the sole and exclusive remedy described above fails of its essential purpose, the liability of LATICRETE is limited to the monetary value, on a square-foot (square-meter) basis, of the original purchase price of the portion being replaced.

*NOTE:* Efflorescence is a normal condition of portland cement mortars and is not a defective condition.

**EXCLUSIONS**

LATICRETE is not responsible for workmanship not in accordance with the instructions of LATICRETE and industry standard guidelines. Cracking due to structural movement, excessive deflection or other failure in the substrate is also not covered.

LATICRETE IS NOT LIABLE FOR ANY INCIDENTAL DAMAGES OR CONSEQUENTIAL DAMAGES, INCLUDING LOSSES DUE TO DELAYS, INCURRED BY THE PURCHASER OR ANY OTHER PARTY.

**NO ASSIGNMENT**

This limited warranty is not transferable or assignable.

**HOW TO MAKE A CLAIM**

To make a claim under this limited warranty, you must notify LATICRETE in writing within thirty (30) days of the discovery of the alleged manufacturing defect. At the option of LATICRETE, you may be required, as a condition of this limited warranty, to provide proof of product purchase and use.

**Address your claim to:**

LATICRETE International, Inc.  
1 LATICRETE Park North  
Bethany, CT 06524-3423 USA  
Attn.: Technical Services Department

**TECHNICAL INFORMATION**

Technical assistance and information is available by calling the LATICRETE Technical Services Line:

Toll Free: 1.800.243.4788, ext. 1235  
Telephone: +1.203.393.0010, ext. 1235  
Fax: +1.203.393.1948

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